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REF: 'Live & Online' Virtual Training Workshop

Dear Andrew,

I wanted to drop you a line thanking you for the online training session you conducted last week.

As it was the first time we had run a session this way I was a little apprehensive, I needn't have worried. The team really took to it and in no time at all it felt very natural they engaged and interacted in some cases better than they have on F2F sessions.

The call quality and visibility together with the ease of sharing content on Zoom was far better than when we have used Skype. The pace and structure of the session delivered in short sections with regular breaks worked well.

Having a European based team my major costs of training are around travel, hotel accommodation and the associated costs. This method although not replacing the F2F training will now allow us to undertake more regular training sessions and open it up to a wider audience from our global network. Improving the sharing of ideas and collaboration and all without increasing our environmental impact.

Once again thank you and here's looking forward to the next online session.

Best Regards,

Roger Godson
Commercial Director - Renold Gears.